



**COVID-19  
PREVENTIVE  
MEASURES**

**TAMARIT BEACH RESORT  
HOLIDAY LOVERS**



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# TAMARIT BEACH RESORT

## - SAFE DESTINATION -

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The **safety** and **health** of our guests and employees is a top priority for Tamarit Beach Resort.

Tamarit Beach Resort is working together with the local health authorities to establish needed protocols so that you can enjoy **your holidays** in total **safety and peace of mind!**

Our team is adapting our installations and services to these protocols that will allow us to strengthen even more the level of cleaning and hygiene at the resort to offer **unforgettable holidays in security and comfort.**



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# TAMARIT BEACH RESORT - SAFE DESTINATION -

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## ¿HOW?

- **Implementing protocols and procedures** of the sanitary measures to prevent spread of the virus
- **Desinfection** and adaptation of the installations
- **Training** of all **staff members** by departments on preventive measures
- **Adjustment of capacity** in the premises as well as the common areas and restaurants according to the guidelines laid out by the health authorities
- Dispensers of sanitizer gel in multiple places across the resort
- In accordance to the regulatory compliance use of the **individual protection** for staff members





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# ¡BOOK WITH A PEACE OF MIND!

We know that the plans may change

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## NEW CANCELLATION POLICY with the máximo flexibility

- **95% Deposit refund** if cancellation is made at least 7 days prior to arrival date
- Do you need to amend the dates of your stay? **With no costs** and subject to availability, we will help you to find the ideal dates to enjoy from Tamarit.
- **You can not travel? You get 100% refunded!** For force majeure cases like closed borders, positive cases of COVID within the family unit, lockdown or being in quarantine; we can either refund you 100% or keep the deposit for a new booking.

## NEW CONDITIONS FOR MINIMUM STAY

We would like to offer our guests the possibility to stay for a shorter period allowing stays of minimum 4 nights.

## A VERY WARM WELCOME!

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- 🕒 **Safety distance** with receptionists, without giving up on a warm smile
- 🕒 Installation of **protection screens** in the reception
- 🕒 Disinfection of the **key-cards and key-bracelets**
- 🕒 Hand out of information leaflets about the **existing regulations on precautionary measures**
- 🕒 **Check-in online obligatory** for your comfort and safety
- 🕒 **Check-out express** to make every minute of your holidays count
- 🕒 Strengthening our customer **telephone service**
- 🕒 **Marking and signage** informing about the minimum distance in the areas of queuing





## BUNGALOWS OR CAMPING IN FULL COMFORT

*Stay in a bungalow or camp on one of our pitches?  
In Tamarit Beach Resort you can choose the option that you  
like and enjoy your unique holidays*



### WE LOVE LIVING

- Thorough cleaning and disinfection after every check out
- Disinfection of the air conditioning systems
- Industrial wash of the linen and towels in high temperatures
- Extras such as duvets and other items upon request in sealed bags



### WE LOVE CAMPING

- Thorough cleaning of the pitches
- Disinfection of the private bathrooms
- Increased frequency in cleaning and disinfection of the sanitary blocks





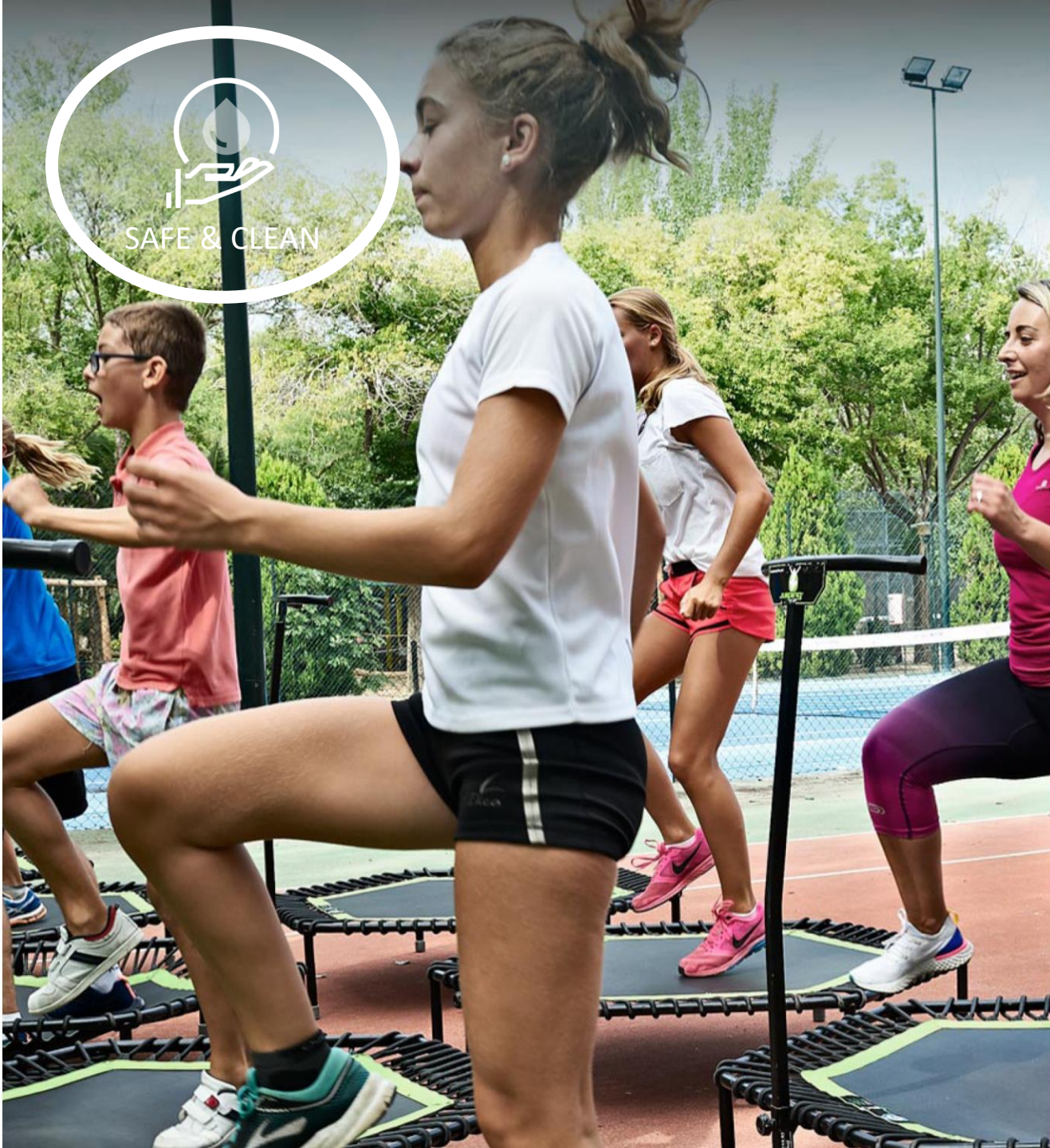
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## RESTAURANTS & BARS

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*Restaurants next to the beach with iconic views of the castle, pool bars and beach club...  
¡With a maximum safety!*

- Capacity and social distancing adjusted with regulatory compliance and security rules
- Use of the individual protection for staff members to comply with the safety policies imposed by health authorities
- Dispensers of sanitizer gel before entering establishments and bathrooms
- Signage and information to maintain required social distancing and norms
- New menus and offers available online via QR codes
- New online service to order food for take away
- Salt, pepper and other items to be served in unit dose. Napkins and table cloths single-use



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## ENJOY OUTDOOR ACTIVITIES

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*A resort designed for the whole family.  
Full of exciting activities throughout the day!*

- Disinfectants and paper towels will be offered for self-service
- Capacity adapted according to activity to maintain the safety distance
- New activities designed to maintain social distance
- Online reservations for activities with limited capacity
- Frequent disinfection of the objects and materials used during the
- Separation of fitness equipment according to current regulations to maintain safety distance
- Use of individual protection elements by entertainers according to regulations





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## SWIMMING POOL

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*Beach or pool, you choose.*

*Both are just minutes walk from your bungalow or  
camping pitch*

- Disinfection of sunbeds, common areas and slides according to established regulations
- Public toilets cleaned and disinfected with higher frequency as per sanitary regulations
- Adjustment of facilities and capacity control according to existing regulations
- Signs to keep you informed of water quality and other circumstances of your interest
- Activities adapted to keep safety distance

## TAMARIT BEACH

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*Tamarit Beach Resort is located in one of the most beautiful natural settings on the Costa Daurada, next to the river Gaià, a unique and incomparable setting.*

*Wonderful dreamy beaches, routes on foot or by bike to discover small great treasures of nature.*

*The beaches and coves of Tamarit and Altafulla are distinguished by not being overcrowded, allowing for pleasant walks along the shore and wonderful kayaking routes by the sea.*

## BOSQUE DE LA MARQUESA BEACH

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## CALA JOVERA

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# UNFORGETTABLE AND SAFE HOLIDAYS

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We look forward to welcoming you to  
Tamarit Beach Resort!



SAFE & CLEAN

